

# CALIFORNIA POOLS & SPAS

## Riverside Office

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Saffron Pool Rails & Railings  
12395 SW 130th Street - Suite 106  
Miami, FL 33186


To Whom It May Concern:

I wanted to take a moment to share my gratitude for the service I received from your staff in the Florida Manufacturing Facility. As a swimming pool contractor that is well known for outstanding service in our industry, I am often mystified by the lack of concern for the customer I often experience.

As it often goes, we were closing on a deadline on a very important commercial project when the building inspector gave us a last minute change on the handrail specifications. In a panic and a scheduled event at the project announced, we contacted your company. Through many discussions with Katie, Robert and William and a little bit of begging on my part, your team jumped into action and expedited the manufacturing and shipment. We received them 1 day earlier than expected and were given approval by the inspector with 2 days to spare.

I honestly can not thank you enough for the service we received because this project was very personal to me and my staff. It is service like yours that makes companies like ours look good. We will continue to recommend and use your rails above any other. Thank you again for a great experience.

Regards,

  
Justin McGuire  
California Pools